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Dear Valued Patients,

We hope this letter finds you in good spirits. It is with mixed emotions that we announce the upcoming closure of our Simi Valley office location. While this decision was not made lightly, we are confident that this change will ultimately enhance your experience with us.

Effective Thursday November 30, 2023, our Simi Valley office will be closing its doors. However, we want to assure you that this transition is part of a larger plan to provide you with even better accommodation and services at our two remaining full-service locations: Thousand Oaks (very close to Wood Ranch and close to the 23 FWY) and Camarillo. These offices are conveniently situated and equipped to offer a comprehensive range of allergy services, ensuring your healthcare needs are met with the highest level of care and convenience.

The Benefits of Consolidation:

1. **Enhanced Services:** Our remaining locations are fully equipped to offer a wider range of allergy services including expanded allergy shot hours multiple days of the week, food/medication challenges, peanut OIT, and allergy patch testing. This ensures that you have access to comprehensive care under one roof.
2. **State-of-the-Art Facilities:** Both Thousand Oaks and Camarillo boast modern facilities with advanced medical technology, creating a more comfortable and efficient experience for our patients. Our Thousand Oaks location has expanded, adding more exam rooms, and has undergone a recent remodel including new waiting room furniture, work space for our staff and new floors. Our Camarillo location remains our "main office" and has also had recent updates for patient comfort.

3. **Dedicated Staff:** Our compassionate and experienced medical professionals are ready to continue providing you with the personalized care you've come to expect from us.

We understand that change can be unsettling, but we want to assure you that this move is aimed at improving your experience and strengthening our commitment to your health and well-being. Our team is here to support you during this transition and beyond.

What to Expect:

1. Our Simi Valley office will be open for regular appointments until Wednesday, November 29, 2023.
2. Our Thousand Oaks and Camarillo offices are ready to welcome you with open arms.
3. If you are an allergy shot patient, we will transport your vials to the location of your choice.
4. Our dedicated staff is available to assist with any questions or concerns you may have during this transition period.

We are incredibly grateful for the trust you have placed in us by choosing Coastal Allergy Care for your healthcare needs. As we move forward, we are excited about the opportunity to provide you with an even better healthcare experience.

Thank you for your understanding and continued support. We look forward to serving you at our Thousand Oaks and Camarillo offices. If you have any questions or need further assistance, please do not hesitate to reach out to us at 805-482-8989.

Warm regards,

Cristina Porch-Curren MD, FAAAAI, FAAAAI and all the staff at Coastal Allergy Care